ROCKSTAT

APRIL 9, 2015



Public Works Dept.

PRESENTED BY:

Mark Stockman – Street Superintendent



Public Works Department Key Strategic Initiatives 2015

- Balanced infrastructure system inclusive of road, rail, parking, pedestrian and alternative modes of transportation
- Improved infrastructure & redevelopment to attract businesses to the City of Rockford
- Street maintenance program which provides commuters with clean, safe and well-maintained streets
- Operate and maintain the public water system in a manner that protects public health and enhances the community
- Maintain a stormwater management program that protects the public and the environment while enhancing the community



STREET & TRANSPORTATION

PRESENTED BY:

Mark Stockman – Street & Transportation Superintendent



Street & Transportation

Dashboard

	Monthly Performance	2015	Jan	Feb	Mar	Apr	May	Jun
	Unresolved Pothole Requests	150	9	4	32			
	Arterial Pothole Requests - % Completed<= 10 days	90%	96%	97%	96%			
	Res. Pothole Req%Completed <= 30 days	90%	100%	95%	99%			
Street Operations	#Trees Trimmed	200	255	213	196			
erat	#Trees Removed	120	87	57	187			
t Op	#Trees Planted - Monthly Average	140						
tree	Open Forestry Prune or Removal Requests	150	17	59	33			
S	Open Forestry Requests - Average Days Open	150	110	45	58			
	Total Requests	600	381	494	611			
	Total Open Requests	300	74	112	122			
	% of Graffiti Removal Time in ≤ 5 days	95%						
Su	% Signals Repaired Compared to Reported	95%	99%	99%	100%			
atio	% Signals Replaced Compared to Reported	95%	100%	75%	100%			
ber	% of Signal Bulb Outage Response Time in ≤ 24 hrs	95%	96%	94%	97%			
Traffic Operations	City Street Light Outage Response Time ≤5 days	95%	93%	100%	100%			
Traf	% Sign Repaired/Replac. to Reported	95%	100%	40%	100%			
	Signs Repair/Replac. Response Time ≤5 days	95%	100%	100%	99%			



Street & Transportation Achievements

- Traffic operations met all benchmarks
- Requests for pothole patching and unresolved requests are substantially lower than previous year
- Ash tree removals are ramping up
- Weather conditions allowed for an early start to the spring sweeping cycle



Street & Transportation Areas of Improvement

- Tree pruning fell below benchmark for the first time in five months
- Currently abating Graffiti requests that were pended during the cold weather months
- Plans to move PSB garage to City Yards are continuing
- Property staff is preparing for annual fire station inspections



PRESENTED BY:
Derek Bergsten-Fire Chief



- Maintain and improve health and safety throughout the organization
- Enhance career related training and development throughout all department levels
- Continually improve and enhance delivery of service to the citizens
- Recruit and retain a diverse and effective workforce
- Foster community outreach and agency partnerships

Rockford Fire Department Key Strategic Initiatives 2015



Dashboard

		2014 YTD	2015 YTD
Div	Measure	Benchmark	Actual
	Total Incidents	6,158	6,513
	EMS & Search and Rescue Incidents	4,937	5,304
	Total Fires	118	135
	Structure Fire Incidents (Residential)	52	59
Suc	Structure Fire Incidents (Commercial)	10	6
Operations	Vehicle Fire Incidents	26	38
)er	Outside Fire Incidents	18	19
ŏ	Open Burning Incidents	12	13
	Hazardous Condition Incidents	119	125
	Service/Good Intent Call Incidents	472	571
	False Alarm & False Call Incidents	500	357
	Other Incident Types	12	21
	Inspections	1,000	1,616
FPB	Arsons	11	10
	Public Education Activities (# of Persons)	3,151	4,037
911	911 Calls	24,788	29,687

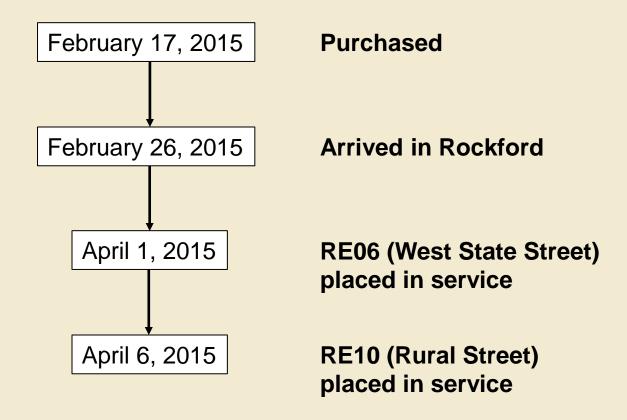
1 5.76%



Excellence Everywhere

Continually improve and enhance delivery of service to the citizens

2015 Capital Replacement Program-Two new engines purchased





Continually improve and enhance delivery of service to the citizens

90th Percentile Response Times					
2014 YTD 2015 YTD CPSE Standard					
Alarm Handling	1:44	1:36	1:30	1	
Turnout Time	2:24	2:24	1:30		
Travel Time	5:24	5:06	5:12	1	
Total Response Time	8:30	8:02	8:12	1	

Alarm Handling- 911 Call Received → Alarm Notification

Turnout Time- Alarm Notification → First Unit Enroute

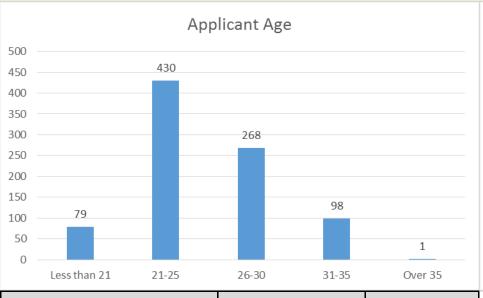
Travel Time- Enroute → Arrival of First Unit on Scene

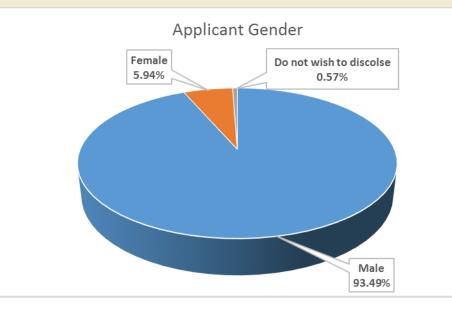
Total Response Time- 911 Call Received→Arrival of First Unit on Scene



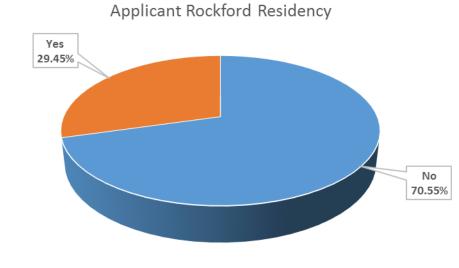
- Application period for the position of Firefighter/Paramedic ended on March 31st
- 876 applicants (some duplicates)
- Written test will be on April 11th at the University of Illinois College of Medicine
- Physical Ability Test will be April 22nd-April 25th at Rockford Training Academy on West State Street
- Applicant Demographics:
 - 49% age 21-25
 - 93% male, 6% female, 1% did not disclose
 - 72% Caucasian, 26% minority, 2% did not disclose
 - 30% Rockford residents







Race/Ethnicity	# of Applicants	Percentage
Caucasian	635	72.49%
African American	111	12.67%
Hispanic	78	8.90%
Asian	13	1.48%
Do not wish to disclose	15	1.71%
Other	24	2.74%
Total	876	
Minority	226	25.80%



Year	# of Applicants
2008	608
2010	607
2015	876

Residency					
Year	Residency	# of Applicants	% of Total		
2008	Rockford	157	25.82%		
2008	Outside Rockford	451	74.18%		
2010	Rockford	155	25.54%		
2010	Outside Rockford	452	74.46%		
2015	Rockford	258	29.45%		
	Outside Rockford	618	70.55%		



Gender					
Year	Gender	# of Applicants	% of Total		
2008	Male	573	94.24%		
2008	Female	35	5.76%		
2010	Male	572	94.23%		
2010	Female	35	5.77%		
2015	Male	819	93.49%		
2015	Female	52	5.94%		

Race/Ethnicity					
Year	Gender	# of Applicants	% of Total		
2008	Caucasian	502	82.57%		
2008	Minority	96	15.79%		
2010	Caucasian	501	82.54%		
2010	Minority	96	15.82%		
2015	Caucasian	635	72.49%		
	Minority	226	25.80%		

Foster Community outreach and agency partnerships

Mobile Integrated Health Pilot Program

Patient	2014 Total Transports	2015 Total Transports	Change
Patient 1	10	1	Decrease
Patient 2	8	1	Decrease
Patient 3	5	4	Increase
Patient 4	3	0	Decrease
Patient 5	21	7	Increase
Patient 6	19	6	Increase
Patient 7	7	2	Increase
Patient 8	7	1	Decrease
Patient 9	8	1	Decrease
Patient 10	13	1	Decrease
Patient 11	15	1	Decrease
Patient 12	8	1	Decrease
Total	124	26	Increase



Achievements

- Completed application process for recruiting on March 31st
- New Engine 6 placed in service on April 1st
- New Engine 10 placed in service on April 6th
- Installed internal Verizon cards in fire apparatus mobile computers to provide better network connection
- Fire Prevention Bureau began using iPads to complete documentation for inspections in the field



Areas of Improvement

- Began AVL (automatic vehicle location) dispatching on March 30th
- Mobile Integrated Healthcare Pilot Program
- Interviews for Telecommunicator position
- Demos for electronic patient care reporting software
- Vacant and condemned building identification



PRESENTED BY:

Assistant Deputy Chief Patrick Hoey



Reduce violent crime offenses by 10%. Reduce property crime offenses by 15%. Reduce graffiti incidents by 10%

Plan and construct Police Districts 1, 2, & 3

Add 10 dash cameras to squads.

Increase case management of Prisoner Reentry Program by 20%.

Establish Violent Crime Task Force Metrics for County-Wide Violent Crime Reduction

Police
Key Strategic Initiatives
2015



Scorecard

ltem	YTD 14	YTD 15	% Change
Group A Offenses	3,169	3,515	10.92%
All Calls for Service	34,514	36,493	5.73%
Dispatched Calls for Service (Not Self-Initiated)	18,648	18,435	-1.14%
Self-Initiated Calls for Service	5,503	3,918	-28.80%
Aggravated Battery/Shots Fired	63	116	84.13%
Robbery	62	74	19.35%
Burglary	263	246	-6.46%
Auto Theft	78	102	30.77%
Burglary to Motor Vehicle and Theft from Motor Vehicle	170	146	-14.12%
Traffic Accidents			N/C
Traffic Fatalities (count of people)	4	0	-100.00%
Group A Incidents - % Domestic Related	24.8%	24.0%	-3.23%
Total People Arrested	2,192	2,083	-4.97%
Parolees Arrested	93	85	-8.60%
Adult Probationers Arrested	214	248	15.89%
Juvenile Probationers Arrested	44	35	-20.45%
# of Guns Seized	37	54	45.95%
# of People Arrested for Any Offense Involving a Firearm	66	52	-21.21%

^{**#} of people arrested for offenses involving firearms was obtained by using the "offense weapon code" where a gun or firearm was reported as used in that offense.



^{**}N/C is "not calculable"

^{**}Parole and probation arrests counted using the most recent monthly parole & probation lists.

^{**}Probation and parole arrests include custodial (lodged in jail) and non-custodial (traffic citations/NTAs) arrests.

Dashboard

GROUP A OFFENSES						
2014 2015 % Change						
City	3,169	3,515	10.92%	^		
Incidents	2,652	2,754	3.85%	^		
District 1	1,393	1,453	4.31%	1		
District 2	1,082	1,204	11.28%	1		
District 3	693	852	22.94%	1		
Unknown	1	6	500.00%	1		

VIOLENT CRIME					
	2014	2015	% Change		
City	307	462	50.49%	1	
Incidents	280	361	28.93%	^	
District 1	133	243	82.71%	^	
District 2	135	163	20.74%	^	
District 3	39	55	41.03%	^	
Unknown	0	1	#DIV/0!	1	

PROPERTY CRIME				
	2014	2015	% Change	
City	1,065	1,086	1.97%	^
Incidents	1,075	1,082	0.65%	1
District 1	404	363	-10.15%	Ψ
District 2	308	342	11.04%	1
District 3	352	380	7.95%	1
Unknown	1	1	0.00%	

^{**}Produced 4/1/15.

^{**}All data obtained from BI report Group A Offenses Databox_ByDateRange_Area

^{**}Prior to March 12, 2014, patrol area was not a required field in RMS. Please note, however, that "unknown" may still be a valid response if the location of an incident is not known.

RAVEN / Parole Forum

- Call-in attended 230
- Lutheran Social Services Case Management 65
- Lutheran Social Services Opted Out of Case Management – 165
- Re-offended since call-in:
 - Case Managed 11 (16.9%)

Arrests included Drugs (3), Battery (3), Possession of Firearm (2), DUI (1) and Resisting (1), Failing to Register as a Sex Offender (1) None were arrested for violent crimes

Opted Out of Case Management – 73 (44.2%)

Of those arrested, 10 were for violent crimes Homicide (1), Reckless Homicide (1), Sexual Assault (1) Aggravated Battery (4) and Robbery (3)

Re-offender arrests include only custodial arrests for which the offender was lodged in jail. Violent crimes include Homicide, Criminal Sexual Assault, Robbery and Aggravated Assault and Battery.



RAVEN / Parole Forum

All Offenses by Type	•	
Felony	69	58%
Misdemeanor	50	42%
Total	119	100%

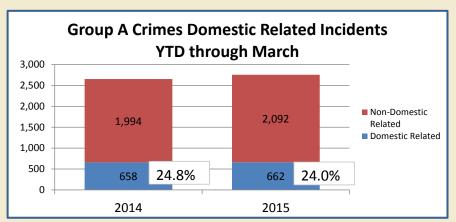
Non-Enrolled Charge Outcomes	Felony	Misdemeanor
Dismissed/States Motion	4	8
Dismissed/Superseded	20	1
Federal Bureau of Prisons	1	0
Illinois Department of Corrections	17	1
Judgement on Forfeiture	0	2
Fine	0	1
Nolle Prosequi	1	0
Probation	11	24
Pending	5	8
Totals	59	45

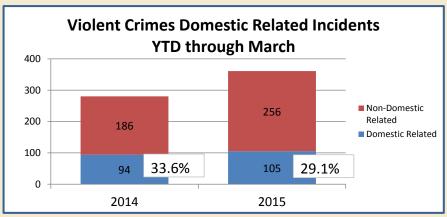
Enrolled Charge Outcomes	Felony	Misdemeanor
Dismissed/States Motion	0	1
Dismissed/Superseded	6	0
Jail	1	0
Illinois Department of Corrections	0	0
Judgement on Forfeiture	0	1
Fine	0	1
Nolle Prosequi	0	0
Probation	0	0
Pending	3	2
Totals	10	5

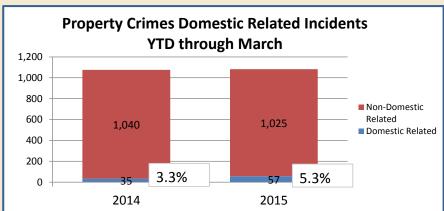
Re-offender arrests include Felony and Misdemeanor Charges only.



% of Incidents which were Domestic Related









Arrestees on Probation & Parole

Adult Probationer Arrests	2014 YTD	2015 YTD	% Change
Violent Crimes	10	9	-10.0%
Property Crimes	12	15	25.0%
Other Crimes	192	224	16.7%
All Crimes	214	248	15.9%
% of Total Arrests	9.8%	11.9%	

Juvenile Probationer Arrests	2014 YTD	2015 YTD	% Change
Violent Crimes	4	5	25.0%
Property Crimes	6	4	-33.3%
Other Crimes	34	26	-23.5%
All Crimes	44	35	-20.5%
% of Total Arrests	2.0%	1.7%	

Parolee Arrests	2014 YTD	2015 YTD	% Change
Violent Crimes	4	4	0.0%
Property Crimes	7	10	42.9%
Other Crimes	82	74	-9.8%
All Crimes	93	85	-8.6%
% of Total Arrests	4.2%	4.1%	

Arrests include both custodial (lodged in jail) and non-custodial (traffic citations and notices to appear).



Gun Recovery Slide

2015	YTD 14	YTD 15	% Change
CITY FIREARMS RECOVERED & TRACED THROUGH ATF TOTAL	37	54	45.95%
DISTRICT 1	19	27	42.11%
DISTRICT 2	15	22	46.67%
DISTRICT 3	3	5	66.67%
CITY FIREARM ARRESTS IN GUN RECOVERY CASES	33	38	15.15%
JUVENILE	7	1	-85.71%
ADULT	26	37	42.31%
FIREARM ARRESTS PROSECUTED BY THE STATES ATTORNEY	33	38	15.15%
FIREARM CASES REFERRED TO ATF	33	38	15.15%
FIREARM CASES REVIEWED BY THE US ATTORNEY'S OFFICE	2	6	200.00%
FIREARM CASES PROSECUTED BY THE US ATTORNEY'S OFFICE	0	1	N/C
*N/C is "not calculable"			



Achievements

- Graduated six Officers from the Police Training Institute
- Seven Officers completed their probationary period
- Agreement signed with partners at Swedish American Foundation for 1233
 Revell Av
- City-Wide Alcohol Compliance Check completed in collaboration with Human Services utilizing Police Explorers
- Signed contract with Media Sonar for social media monitoring



Areas of Improvement

- Scheduling Software solution
- Inventory Software solution
- Fully deploying District 2 Community Service Officers into Revell and developing programming
 - Open house planned for May 21
- Working with United Way on other Strong Neighborhood Houses

